



## Professional Ambulance Provider Overview Report

For January 1, 2014 through January 31, 2014

P.O. Box 1158, Burlington, MA 01803 | 617-697-6988 | [Feedback-Innovations.com](http://Feedback-Innovations.com)



Dubreuil, Nathan (6)	95.83	100.00	87.50	95.83	95.83	91.67	81.25	95.83	95.83	95.00	100.00	100.00	95.83	95.83
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Providers	Ambulance staff's concern for your privacy	Degree ambulance staff took your condition seriously	Ambulance staff's efforts to inform you about treatment	Degree to which the ambulance staff worked together to care for you	Your confidence in skill of ambulance staff	Ambulance staff cared for you as a person	How well your pain was controlled	Your comfort when moved by ambulance staff	Comfort of ambulance ride	Cleanliness of ambulance	Wait time to get an ambulance	Degree to which service was worth the fees	Likelihood of recommending ambulance service	Overall rating of experience
Mosgrove, Cameron (3)	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	87.50	100.00	100.00
Bassett, Colin (9)	94.44	97.22	90.63	94.44	93.75	93.75	83.33	96.88	90.63	91.67	96.88	93.75	91.67	94.44
Thibedeau, Katherine (10)	91.67	94.44	88.89	88.89	88.89	91.67	81.25	94.44	91.67	91.67	88.89	87.50	91.67	93.75
Scherbarth, Andrew (7)	92.86	92.86	75.00	89.29	85.71	82.14	75.00	89.29	85.71	92.86	80.00	68.75	85.71	82.14
Roberts, Colin (4)	75.00	87.50	87.50	81.25	81.25	81.25	68.75	87.50	87.50	81.25	81.25	83.33	81.25	83.33
Bourgeois, Nicole (5)	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	93.75	100.00	100.00	100.00	100.00	93.75
Cotton, Michael (4)	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	91.67	100.00	100.00	100.00	100.00	91.67
Abisla, Christopher (5)	90.00	80.00	65.00	85.00	85.00	80.00	91.67	75.00	75.00	90.00	70.00	50.00	75.00	80.00

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White, Stephen (1)	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
Meyer, Lee Allen (3)	83.33	83.33	58.33	83.33	91.67	91.67	75.00	75.00	83.33	91.67	83.33	75.00	91.67	91.67
Hatzberger, Rachel (1)	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
Martinez, Brian (3)	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	87.50	100.00	87.50
Davison, Matthew (3)	87.50	91.67	87.50	91.67	91.67	91.67	100.00	66.67	83.33	91.67	91.67	100.00	100.00	91.67
Fitzgerald, Donald (2)	100.00	100.00	87.50	100.00	100.00	100.00	87.50	100.00	100.00	87.50	100.00	75.00	87.50	100.00
Gutoski, Gregory (3)	100.00	100.00	87.50	100.00	100.00	100.00	75.00	91.67	83.33	100.00	100.00	100.00	100.00	100.00
O'Neill, Trevor (6)	100.00	100.00	100.00	100.00	100.00	100.00	95.00	100.00	91.67	100.00	95.83	95.00	95.83	100.00

Providers	Ambulance staff's concern for your privacy	Degree ambulance staff took your condition seriously	Ambulance staff's efforts to inform you about treatment	Degree to which the ambulance staff worked together to care for you	Your confidence in skill of ambulance staff	Ambulance staff cared for you as a person	How well your pain was controlled	Your comfort when moved by ambulance staff	Comfort of ambulance ride	Cleanliness of ambulance	Wait time to get an ambulance	Degree to which service was worth the fees	Likelihood of recommending ambulance service	Overall rating of experience
Borrelli, Kristina (4)	100.00	81.25	75.00	93.75	87.50	93.75	91.67	87.50	87.50	91.67	91.67	91.67	91.67	91.67
Cokely, Dana (3)	87.50	91.67	87.50	100.00	100.00	100.00	100.00	83.33	100.00	100.00	91.67	100.00	100.00	91.67
Gartland, Jeremy (2)	100.00	100.00	100.00	100.00	100.00	100.00	87.50	100.00	87.50	100.00	100.00	62.50	87.50	100.00
Tanger, Priscilla (4)	100.00	87.50	81.25	100.00	93.75	100.00	100.00	93.75	93.75	100.00	100.00	100.00	100.00	100.00
Bowman, Cynthia (4)	100.00	100.00	100.00	100.00	100.00	100.00	91.67	100.00	93.75	100.00	100.00	75.00	93.75	100.00
Marrache, Jeremy (5)	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
Jones, Travis (2)	87.50	100.00	87.50	100.00	87.50	87.50	87.50	87.50	87.50	87.50	87.50	87.50	87.50	100.00
Estes, Joel (5)	95.00	100.00	100.00	100.00	100.00	100.00	91.67	100.00	93.75	100.00	95.00	100.00	100.00	100.00



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<b>Shanahan, Adam (1)</b>	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00			100.00
<b>Maisonneuve, Nicole (5)</b>	90.00	90.00	83.33	95.00	95.00	95.00	87.50	95.00	95.00	93.75	90.00	93.75	93.75	90.00
<b>Menard, Nicholas (2)</b>	100.00	100.00	87.50	100.00	100.00	100.00	87.50	100.00	100.00	87.50	100.00	75.00	87.50	100.00
<b>Total</b>	95.13	95.47	91.06	96.33	95.81	95.49	90.55	94.24	92.67	95.68	94.26	88.67	93.88	94.69